

## WHAT IT IS

Wake-up is a TV-based app supported by your Envision™ interactive HDTV system. It enables your guests to use the TV as their alarm clock with soothing content that starts playing at the time they specify and gradually increases in volume. Not only does this app offer guests an alternative to the bedside alarm clock or their personal device, but it can increase your hotel's efficiency by reducing wakeup call requests to your front desk staff.

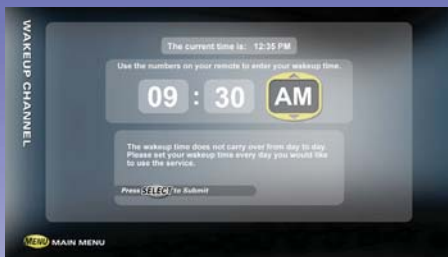


## HOW TO USE IT

- 1 The guest navigates to the service by pressing the Power Button or MENU on the remote control, navigating to "STAY", and selecting "Wake Up".
- 2 A screen prompts the guest to enter a wakeup time, which can be set in 5-minute increments for AM or PM. The current time is also displayed.
 

**NOTE:** The alarm cannot be set for more than 24 hours beyond the current time. The wakeup time does not carry over from one day to the next and must be set by the guest each day.
- 3 A confirmation message displays when the guest has successfully set the alarm.
 

**NOTE:** The guest must turn off the TV before going to sleep. The alarm cannot activate if the TV is already on at the designated wakeup time.
- 4 The TV will turn on at the time the guest has set. To turn off the alarm, the guest simply presses any of the following keys on the remote: Power and/or MENU, Volume Up/Down or Channel Up/Down. The initial wakeup volume is pre-set and gradually increases to a pre-set maximum until the guest turns off the alarm. After 15 minutes at the pre-set maximum, the volume will return to a "normal" level until it is turned off or the alarm has been playing for 12 hours.



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### Please note that the alarm may not activate if:

- The guest did not follow the necessary steps to set the wakeup time (i.e., the confirmation message did not display); or
- The guest did not turn off the TV before going to sleep; or
- Power to the TV was interrupted or cut off while the guest was sleeping.

For help with configuring Wake-up through the Applications Wizard, please consult the "Wakeup Channel Configuration" section of your existing training materials.