

Increased Patient Satisfaction

Increased patient satisfaction is directly related to patient loyalty, referrals and fundraising success. Staff morale also benefits when patients are happy and less demanding – helping to reduce turnover in a competitive nurse recruiting market.



ENHANCE PATIENT LOYALTY



To learn more
877-988-5678
sales@lodgenetRX.com
www.lodgenetRX.com

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The LodgeNetRX™ Interactive Patient Television System improves the experience for patients, guests and caregivers since patients and their visitors have instant, on demand access to entertainment, information and education.

Not only entertaining patients, LodgeNetRX can be used as a powerful communications tool to make patients feel more informed and in control, helping relieve the boredom or anxiety they can feel during their hospital stays. The system enables patients to view information about the healthcare facility, request direct assistance from patient support departments and view on demand health education.

The LodgeNetRX system provides real-time feedback through patient surveys – enabling fast service recovery by staff. LodgeNetRX can even offer patients options for keeping in touch with the outside world through e-mail and the Internet.

LodgeNetRX can dramatically improve the patient experience – which can drive your Press Ganey® Hospital Consumer Assessment Health Plan Study® (HCAHPS) patient satisfaction scores higher and make your healthcare facility the top choice for discriminating patients in your community.